



News Release

For Immediate Release

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CHEMTREC RECOGNIZED FOR OVERALL EXCELLENCE IN TECHNOLOGY ADOPTION AND INNOVATION

WASHINGTON, D.C. (Sept. 27, 2011) – CHEMTREC® – the world’s foremost emergency call center that provides immediate critical response information during incidents involving chemicals, hazardous materials and dangerous goods – was recognized as a recipient of the 2011 “Overall Excellence” Award from Protech Associates for its innovative use of technology to meet its customers’ needs.

A service of the American Chemistry Council (ACC), CHEMTREC is a round-the-clock public service hotline available to fire fighters, law enforcement officials and other personnel who are the first responders in emergency situations. With links to the largest on-call network of chemical and hazardous material experts in the world and more than four million accessible Materials Safety Data Sheets, CHEMTREC provides crucial assistance during incidents ranging from minor to critical.

When CHEMTREC relocated its offices at the end of 2010, continued maintenance and availability of its emergency response technology services was imperative to ensuring that emergency responders around the world would be able to receive immediate response information for incidents involving hazardous materials and dangerous goods.

“What made our partnership work so well from the start was our shared desire and commitment to ensuring that CHEMTREC’s critical services were not interrupted during its relocation, as this organization truly needs technology available 24/7 to save lives,” said Protech CEO Brian Bruffey.

“For CHEMTREC, uninterrupted access to our information and communications systems is vital to our mission, which is why it was so important that our essential services were available at all times during our move,” said Erika Palfrey, CHEMTREC’s Senior Director of Technical Resources & Information Management. “We are honored by this recognition from Protech, and by working together, we were able to ensure a seamless transition of services to meet the needs of our customers.”

Protech Associates, Inc. develops and implements association management software applications exclusively for the member-based community. The Wow! Awards recognize and honor Protech customers that have achieved outstanding growth and success through the implementation and use of Protech Business Solutions.

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<http://www.chemtrec.com>

CHEMTREC® serves as a round-the-clock resource for obtaining immediate critical response information for incidents involving hazardous materials and dangerous goods. CHEMTREC is linked to the largest network of chemical and hazardous material experts in the world, including chemical and response specialists, public emergency services, and private contractors. CHEMTREC is also a cost-effective method to assist shippers of hazardous materials with compliance with government regulations.

<http://www.americanchemistry.com>

The American Chemistry Council (ACC) represents the leading companies engaged in the business of chemistry. ACC members apply the science of chemistry to make innovative products and services that make people's lives better, healthier and safer. ACC is committed to improved environmental, health and safety performance through Responsible Care®, common sense advocacy designed to address major public policy issues, and health and environmental research and product testing. The business of chemistry is a \$720 billion enterprise and a key element of the nation's economy. It is one of the nation's largest exporters, accounting for ten cents out of every dollar in U.S. exports. Chemistry companies are among the largest investors in research and development. Safety and security have always been primary concerns of ACC members, and they have intensified their efforts, working closely with government agencies to improve security and to defend against any threat to the nation's critical infrastructure.

