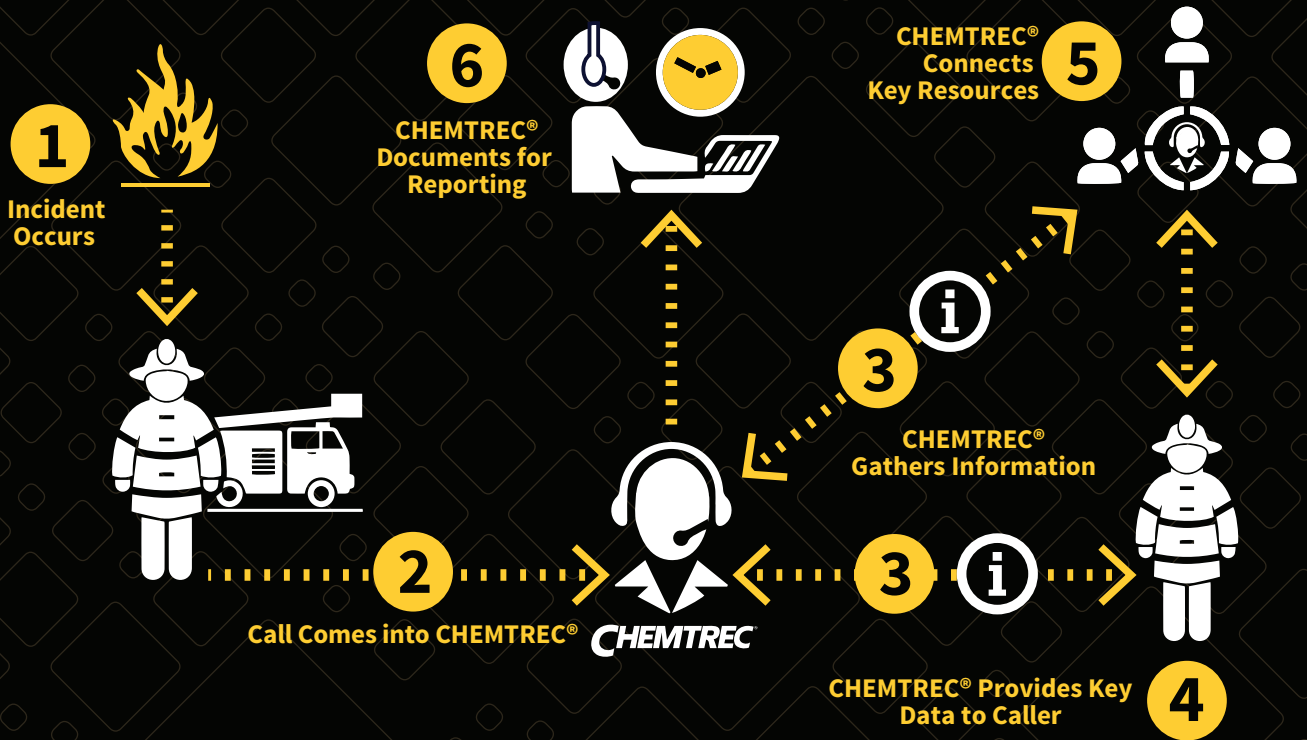


WHAT HAPPENS WHEN A CALL COMES INTO **CHEMTREC**®



1 Incident Occurs

- Spill, Leak, Fire, Exposure, Accident

2 Call Comes into CHEMTREC®

- Round-the-clock resource for HazMat Info
- State-Of-The-Art Telecommunications System
- Staffed by Trained Emergency Service Specialists
- Handles 240+ Languages
- 70+ In-Country Dial Numbers

3 CHEMTREC® Gathers Information

- Caller Information
- Conditions at Scene
- Incident Details
- Origin of Shipment & Shipper

4 CHEMTREC® Provides Key Data to Caller

- Mitigation/Containment Procedures
- PPE
- Evacuation
- 6 Million Safety Data Sheets (SDS)

5 CHEMTREC® Connects Key Resources

- Real-Time Linking Services
- 1,000's of Product Specialists
- Database of 30,000 HazMat Resources
- Access to Medical Experts/Toxicologists
- Activate Mutual Aid Resources

6 CHEMTREC® Connects Key Resources

- Provides Reports to Shippers/Manufacturers



FOR ADDITIONAL INFORMATION
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